

Ten Minutes by Tractor

Event Terms & Conditions

Confirmation

To confirm an event a deposit must be received within 7 working days of placing the reservation. If a deposit is not received within this time, we reserve the right to cancel the reservation.

Menu & Beverages

We reserves the right to change menus, according to produce availability and seasonal variations, without notifying the client. Ten Minutes by Tractor reserves the right to substitute selected beverages with beverages of equal value if preferred beverage selection is unavailable.

Please note, some prices listed on the wine list may fluctuate due to vintage availability/changes.

Dietaries

Any dietary requests must be made with us with a minimum of 7 working days prior to your reservation. Dietary requests not communicated prior to the event may not be catered to. Menu changes and additional dietaries may not be possible to accommodate or may incur an additional fee. Please note we are unable to accommodate external catering.

Cake

Should you require a celebration cake for your event please be aware we do not provide cakes. If you wish to provide a celebration cake it must be professionally prepared, delivered and stored at a controlled temperature. There is limited cool storage and therefore delivery of cakes that require storage or refrigeration may not be possible prior to your event. Should you wish to serve the cake please note a service fee may apply.

Minimum Spend

A minimum spend for exclusive use of the private space will apply, and includes food and beverage consumed during your event only. Should your party fail to reach the minimum spend the outstanding balance will be added to your account as a venue hire fee.

Weekend & Public Holiday Surcharges

A weekend surcharge may apply on Saturday and Sundays and 15% surcharge on public holidays will be applied to your bill. This is automatically applied to the individual items and is therefore, included in the minimum spend.

Service Charge

A 10% service charge is applicable to all event bookings. This is calculated on the final bill and is in addition to the minimum spend.

Payment

A 50% deposit is required to secure your reservation.

We accept Cash, Visa, Mastercard, American Express or EFT.

For EFT payment-

ANZ Ten Minutes By Tractor Wine Co P L, BSB: 012-003 Account No: 1081 39768.

Please note that while we will always try our best to accommodate any amendments to reservations, we can only guarantee your booking if the party size, date and time remain the same as the original booking.

Full payment of the final account is required at the conclusion of your event. For payments at the conclusion of the event we accept Cash, Visa, Mastercard and American Express.

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Final Attendance

Final guest numbers are required at least 5 working days prior to the event. This will be the minimum number of guests you will be charged for. Increases may not be possible, and if accepted, may necessitate some menu variation. No refunds will be given for no-show guests. Please ensure your RSVP date is at least 14 days prior to your event date.

Notice Of Cancellation

We require written notice of any cancellation or postponement.

The following terms apply:

- For cancellation 10 days or less prior to the event 100% of the deposit will be retained.
- Cancellation prior to this time the deposit will be refunded in full

Leave Times

Events have a 4-hour maximum duration. Lunch events must begin no earlier than 12noon and will have a strict conclusion time of 4pm. Evening events must begin no earlier than 5pm and must conclude by 10pm. Last drinks will be called half an hour prior to the conclusion of your event.

Consumption/Behaviour

We reserve the right to refuse the supply of alcohol to patrons who appear to be intoxicated and to ask intoxicated or disorderly patrons to leave the premises at any time. Allis Wine Bar reserves the right to request proof of identification before serving alcoholic beverages to guests.

Entering The Vineyard

Phylloxera protocol must be adhered to. Guests are not permitted to enter the vineyard under any circumstance.

Decorations

Decorations are usually not permitted. Any requests for flowers or decorations must be submitted, in writing, and approved by the Venue Manager.

Entertainment

Any request for entertainment should be submitted, in writing, to the Venue Manager. Due to our licensing requirements, no amplified music or amplified entertainment of any kind is permitted.

Responsibility

We do not accept responsibility for the loss or damage to client's property, including hired equipment left prior, during or after an event.

The signatory/ies is/are financially responsible for any damages to the property and hired equipment brought in by clients, guests or outside contractors prior to, during or after a function.

We have the right to request a refundable security deposit from the client.

We have right to refuse the full refund of the security deposit if repairs are required to the property, damaged prior to, during or after the function.

Please sign below to accept these terms and conditions:

Signature

Printed Name

Company (if applicable)

Date